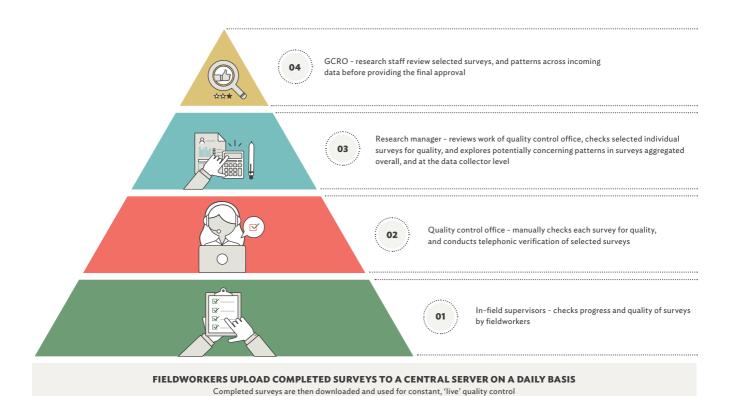


Quality of Life V 2017/18 Survey Quality control





TYPES OF QUALITY CONTROL

1. IN ADVANCE 2. CHECKS BUILT INTO THE DATA COLLECTION SYSTEM · Fieldworkers provided with week-long training, including role-play, field · Geofence ensures fieldworker is in the correct location pilots and completion of practice interviews · Logic checks within the application ensure that the correct questions are answered, and prevent questions from being skipped 3. AUTOMATED CHECKS ON ALL UPLOADED SURVEYS 4. MANUAL CHECKING · The location of the survey · Reviewing any issues detected by automated checks \cdot The selection of the respondent $\cdot \, \mathsf{Checking} \, \mathsf{survey} \, \mathsf{location} \, \mathsf{on} \, \mathsf{Google} \, \mathsf{Earth} \,$ · How long the survey took to conduct $\cdot \ \mathsf{Checking} \ \mathsf{duration} \ \mathsf{of} \ \mathsf{survey} \ \mathsf{components}$ · Internal consistency between questions in the survey · Checking fieldworker comments · Checking selected surveys for internal consistency 6. MACRO-LEVEL CHECKS 5. VERIFICATION · Aggregation of surveys at the fieldworker level to identify any · 25% of respondents are called back to verify surveys \cdot A small proportion of respondents are re-visited in person concerning patterns · Mapping of survey progress against ward-level targets Periodic review of survey demographics to ensure reasonable representation of the Gauteng population