

| Full Quality of Life 2017/18 questionnaire | | | | | December 2018 |
|--|---|----------------|------|--|---|
| No. | Question | Variable Name | Code | Responses | QoL V (2017/18) Notes |
| Metadata | | | | | |
| | Unique interview ID | resp_id | | | |
| | Municipality | munic_recode | | 1 Ekurhuleni 2 Johannesburg 3 Tshwane 4 Emfuleni 5 Lesedi 6 Midvaal 7 Merafong 8 Mogale City 9 Rand West | |
| | Ward ID | ward | | | |
| | Number of dwelling units reported at dwelling point | dwelling_count | | | |
| | Number of adults resident at dwelling unit | adults_listed | | | |
| | Number of female adults resident at dwelling unit | females_listed | | numerical | Derived from listing details |
| | Number of male adults resident at dwelling unit | males_listed | | numerical | Derived from listing details |
| | Interview date | date | | date | |
| | Interview duration | duration | | numerical (minutes) | |
| Consent | | | | | |
| 0.01 | You are about to begin the Quality of Life survey with the selected respondent. Please confirm that they verbally give their consent to participate in the study so you can proceed with the survey <i>DC: Remember to give as much information about the study as the respondent needs for informed consent. You have supporting documents available to help you.</i> | | | 1 The respondent has given verbal consent so I can proceed, 2 The respondent does not give their consent to participate in the survey (Go to FC6.01 'Cannot proceed with respondent') | Not included in dataset; surveys were not completed if the respondent did not provide consent |
| 0.02 | Please confirm consent by taking a photograph of the back of the respondent's left hand. <i>DC: If the respondent refuses, but they have given verbal consent, you may continue without this</i> | | | Goes to camera or allows to push next | Not available for public dissemination |
| Fieldworker observation | | | | | |
| A1 | To which population group does the respondent belong? | A1_Pop_group | | 1 African 2 Coloured 3 Indian/Asian 4 White 5 Other | |
| A2 | What is the sex of the respondent? | A2_Sex | | 1 Male 2 Female | |
| A3 | Which type of dwelling does this household occupy? | A3_dwelling | | 1 House, brick or concrete structure on a separate stand 2 Traditional dwelling, hut or structure made of traditional materials 3 Flat or apartment in a block of flats 4 Cluster house in a complex 5 Townhouse (semi-detached house in a complex) 6 Semi-detached house not in a complex 7 House, flat or room separate from main dwelling in backyard 8 Informal dwelling or shack in backyard 9 Informal dwelling NOT in backyard, e.g. in informal squatter settlement or on a farm 10 Room or flat which is part of main dwelling or property 11 Caravan or tent 12 Unit in a retirement home or barracks etc. 13 Hostel 14 Other | |
| 1 Dwelling | | | | | |
| 1.00.01 | Let's talk about your dwelling: Please can you provide the address for this dwelling. If the dwelling is in a complex or building, what is the number of the dwelling within the complex or building? <i>DC: If not in a building or complex, press next.</i> | | | Numerical - optional | Not available for public dissemination |
| 1.00.02 | If the dwelling is in a complex or building, what is the name of the building or complex? <i>DC: If not in a building or complex, press next.</i> | | | Text - optional | Not available for public dissemination |
| 1.00.03 | What is the number of the dwelling (or of the complex or building) on its street? | | | Numerical | Not available for public dissemination |
| 1.00.04 | What is the name of the street that the dwelling (or the complex or building) is located on? | | | Text | Not available for public dissemination |
| 1.00.05 | What is the name of the the suburb or township that the dwelling is located in? | | | Text | Not available for public dissemination |

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| 1.01.01 | How many households live in this dwelling unit? <i>DC: A household is a group of people living in the same dwelling and usually eating together for at least 4 nights per week or more. How many such groups live in this dwelling unit?</i> | | | Numerical; limited to 1-20 | |
| 1.01.02 | Let's talk about your dwelling How many people, including you, live in this household? <i>DC: That is the people living in the same dwelling and usually eating together for at least 4 nights per week or more.</i> | Q1.01.02_people | | Numerical; limited to 1-30 | Training: eating together means eating from same 'pot'; doesn't specifically have to be nights, but at least 4 main meals, across 4 days |
| 1.2 | How many rooms does your household occupy? Excluding bathroom, toilet or kitchen. <i>DC: A household is the people living in the same dwelling and usually eating together for at least 4 nights per week or more</i> | Q1.02_rooms | | 1 1 2 2 (skip to 1.4) 3 3 (skip to 1.4) 4 4 (skip to 1.4) 5 5 (skip to 1.4) 6 6 (skip to 1.4) 7 7 (skip to 1.4) 8 8 (skip to 1.4) 9 9 (skip to 1.4) 10 10+ (skip to 1.4) | Training: Only rooms used exclusively for kitchen/bathroom/garage to be excluded - if they are also slept in, we count them |
| 1.3 | How many other households does this household share this room with? | Q1.03_households | | 0 0 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10+ | |
| 1.4 | Does this household own or rent this dwelling, or live here by some other arrangement? | Q1.04_tenure | | 1 Owned 2 Renting (skip to 1.6) 3 Allowed to stay rent free by owner (skip to 1.7) 4 Squatting or living rent-free in vacant building/land (skip to 1.7) 5 Dwelling is on tribal or communca land (skip to 1.7) 6 Other (skip to 1.7) | Training: - how to code accomodation provided by employer |
| 1.5 | How is the dwelling owned? | Q1.05_ownership | | 1 Owned, but paying off a bond (skip to 1.7) 2 Owned, fully paid off (skip to 1.7) 3 Free RDP house (skip to 1.7) 4 Built with own or family funds/contributions (skip to 1.7) 5 Used government housing subsidy and own contribution (skip to 1.7) 6 Transfer of title deed of existing government house (skip to 1.7) 7 Inherited (skip to 1.7) 8 Other (skip to 1.7) | Training: - 'Title deeds' are papers which demonstrate ownership of the dwelling. Transfer of title deed option relates to the official transfer of ownership of an old township government house to this particular household - If bought cash, put into 'owned, fully paid off' |
| 1.6 | Who do you rent from? | Q1.06_renting | | 1 Private rental (individual or letting agency) 2 Rent from housing association 3 Public, municipal or council rental 4 Sub tenant or sub let 5 Other | Training: - how to code accommodation rented from employer - Sub-tenant/sub-let - renting from someone else who is not the owner, but is renting from the owner. |
| Dwelling & services | | | | | |
| 1.7 | Now let talk about the services you have access to. What is the main water source for this household? | Q1.07_water | | 1 Piped - in dwelling with no meter (Skip to 1.9) 2 Piped - in dwelling with prepaid meter (Skip to 1.9) 3 Piped - in dwelling with standard meter (Skip to 1.9) 4 Piped - yard tap with no meter (Skip to 1.9) 5 Piped - yard tap with prepaid meter (Skip to 1.9) 6 Piped - yard tap with meter (Skip to 1.9) 7 Street taps or stand pipes, free water 8 Street taps or stand pipes, paid for 9 Borehole or well 10 Rainwater tank (eg. JoJo tank) 11 Flowing river or stream 12 Dam, pool or standing water 13 Water tanker or truck 14 Other (skip to 1.14) | Training - how to differentiate no meter/prepaid meter/standard meter; examples of rainwater tanks & water tankers |
| 1.8 | Is the place where you collect water more than 200 meters from your house <i>DC: 200m is just more than the length of a football field</i> Only display if person has not selected a piped option in 1.7 | Q1.08_water200m | | 1 Yes (skip to 1.14) 0 No (skip to 1.14) | |
| Dwelling & services | | | | | |
| 1.9 | Using grey water <i>DC: e.g. reusing water from the bath or washing</i> | Q1.09_greywater | | 1 Yes 0 No | Training - this is specifically about changes made in response to the water restrictions |
| 1.9 | | | | | Training - explanation & examples; use of examples on an as-needed basis |

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| 1.10 | Devices that restrict water flow <i>DC: e.g. water efficient showerhead, aerators, flow restrictor</i> | Q1.10_waterflow | 1 Yes 0 No | Training - explanation & examples Aerator - a fitting on the tap that aerates the water, to reduce the amount of water coming out of the tap; use of examples on an as-needed basis |
| 1.11 | Reducing water for toilet flushing <i>DC: eg. dual flush toilet, water displacement in cistern</i> | Q1.11_toilet | 1 Yes 0 No | Training - explanation & examples; use of examples on an as-needed basis |
| 1.12 | Fixing leaks and drips | Q1.12_leaks | 1 Yes 0 No | Training - explanation & examples |
| 1.13 | Reduced water consumption through changed behaviour <i>DC: e.g. changing how you wash yourself, watering can instead of hose or sprinkler, didn't wash car</i> | Q1.13_behaviour | 1 Yes 0 No | Training - explanation & examples; use of examples on an as-needed basis |
| Dwelling & services | | | | |
| 1.14 | Besides the main water source does this household also get water from any of the following: Borehole or well | Q1.14_borehole | 1 Yes 0 No 2 Already mentioned as main water source | Training - explanation |
| 1.15 | Besides the main water source does this household also get water from any of the following: Rainwater tank <i>DC: Water tank that collects rainwater from roofs e.g. JoJo tank</i> | Q1.15_rainwater | 1 Yes 0 No 2 Already mentioned as main water source | Training - explanation & images |
| 1.16 | Besides the main water source does this household also get water from any of the following: Water tanker or truck <i>DC: A vehicle that travels around giving emergency supplies of water in communities</i> | Q1.16_water_truck | 1 Yes 0 No 2 Already mentioned as main water source | Training - explanation & images |
| 1.17 | In the past year, how often, if ever, did you experience water interruptions? <i>DC: Past year refers to past 12 months</i> | Q1.17_interruptions | 1 Every week 2 A couple of times a month 3 Once a month 4 A couple of times a year 5 Never | |
| 1.18 | How much does your household spend on water per month? <i>DC: Cue card</i> | Q1.18_water_expenditure | 1 R0 2 R1 - R50 3 R51 - R100 4 R101 - R250 5 R251 - R500 6 R501 - R1 000 7 R1 001 - R2 000 8 R2 001 or more 9 Don't know | Training - all water for household from all sources; if asked, include bottled water |
| 1.19 | Would you say the water you receive is always clean, usually, sometimes, hardly ever, never? | Q1.19_water_clean | 1 Always 2 Usually 3 Sometimes 4 Hardly ever 5 Never | |
| 1.20 | What type of toilet facility is available to this household? <i>DC: If multiple toilet types available, select the main one</i> | Q1.20_toilet | 1 Flush toilet connected to sewage system - full waterborne 2 Flush toilet with septic tank 3 Chemical toilet 4 Ventilated improved pit latrine 5 Basic Pit latrine - pit toilet without ventilation 6 Bucket toilet 7 Neighbour's toilet 8 Communal toilet 9 No access to toilet 10 Other | Training - main type available/used If communal/neighbours, don't worry about type |
| 1.21 | How is the refuse or rubbish of this household disposed of? Do NOT read out the options <i>DC: Select main option if there are multiple</i> | Q1.21_removal | 1 Refuse removed from the house at least once a week 2 Refuse removed from the house less often 3 Placed on communal refuse dump 4 Placed on own refuse dump 5 Burnt in pit 6 Buried 7 Thrown in the street or veldt 8 No refuse removal service at all 9 Other | |

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| 1.22 | Thinking about the large rubbish bags often used for household rubbish, how many bags of rubbish does your household throw away each week? EXCLUDE garden waste such as cut grass and waste you separate out for recycling. DC: By large rubbish bags, we mean the same size as a normal large black bag; Even if the respondent does not use these big bags, if they think about the rubbish they do dispose of, how many of these bags would be filled? Add 0.5 to indicate half a bag, for example two and a half is 2.5 | Q1.22_rubbish | | Numerical, with decimals, limited to 0-20 | Training - 'big black rubbish bags', asking respondent to estimate quantity |
| 1.23 | Does this household recycle any of its own household waste? DC: This includes paper, glass, tin, plastic etc, but not compost. We are specifically interested in whether the household separates any of this out. | Q1.23_recycle | | 1 Yes 0 No (skip to 1.25) 2 Don't know (skip to 1.25) | Training - this is about whether they separate their recycling out |
| 1.24 | How many large rubbish bags of recycling (all types) does this household produce each week? DC: By large rubbish bags, we mean the same size as a normal large black bag; Even if the respondent does not use these big bags, if they think about the recycling they separated, how many of these bags would be filled? | Q1.24_recycle_bags | | Numerical, with decimals, ranging from 0-20 | training - 'big black rubbish bags', asking respondent to estimate quantity; compost should not be included |
| 1.25 | What type of electricity supply, if any, does this household have? READ OUT DC: You may select multiple responses Coding note: Multiple mention | Q1.25_1 Q1.25_2 Q1.25_3 Q1.25_4 Q1.25_5 Q1.25_6 Q1.25_7 Q1.25_8 Q1.25_9 | | 1 Electricity with prepaid card 2 Electricity with smart meter 3 Electricity with conventional meter 4 Other electricity supply: Solar or wind generators 5 Other electricity supply: petrol or diesel generators 6 Connection from neighbour's house 7 Car battery 8 Connection from elsewhere 9 Do not know | Training - different types of meters (key to differentiating smart & conventional meter is whether someone has to come along and physically read it) |
| 1.26 | Which supplier do you get your electricity from? | Q1.26_electricity_supplier | | 1 Eskom 2 Municipality (e.g. CityPower) 3 Don't know 4 Not applicable | Training - examples of municipality providers |
| 1.27 | What energy source is MOST used for lighting in your household? | Q1.27_lighting | | 1 Electricity 2 Gas or LPG 3 Paraffin 4 Wood 5 Candles 6 Solar Energy 7 Other | |
| 1.28 | How much does this household spend on electricity per month? DC: Cue card available for this section | Q1.28_electricity_expenditure | | 1 R0 2 R1 - R50 3 R51 - R100 4 R101 - R250 5 R251 - R500 6 R501 - R1 000 7 R1 001 - R2 000 8 R2 001 or more 9 Don't know 10 Not applicable | |
| 1.29 | In the past year, how often, if ever, did you experience electricity interruptions? DC: Past year refers to past 12 months | Q1.29_interruptions | | 1 Every week 2 A couple of times a month 3 Once a month 4 A couple of times a year 5 Never 6 Not applicable | |
| 1.30 | Do you have a solar water geyser? | Q1.30_geyser | | 1 Yes 0 No | Training - images and examples |
| 1.31 | Does your household have any arrears (unpaid accounts that have built up over time) for payment of municipal services like water and electricity? | Q1.31_arrears | | 1 Yes 0 No | |
| 1.32 | Have you ever had the water cut off for non-payment? DC: If asked, this can be at any dwelling, not just current | Q1.32_water | | 1 Yes 0 No | Training note: -- Cut off is when the municipality comes and blocks your pipes so you can't get water (which is actually not legal btw) -- Running out of credit is not a cut off |
| 1.33 | Have you ever had the electricity cut off for non-payment? DC: If asked, this can be at any dwelling, not just current | Q1.33_electricity | | 1 Yes 0 No | Training note: -- Cut off is when the municipality comes and disconnects your electricity -- Running out of credit (e.g. prepaid) is not a cut off |
| 1.34 | Have you ever been evicted from your dwelling? DC: If asked, this can be at any dwelling, not just current | Q1.34_evicted | | 1 Yes 0 No | Training note: any dwelling ever |
| 2 | Satisfaction with services | | | | |

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| 2.1 | Let's talk about how satisfied you are, or are not, with your dwelling and government services How satisfied are you with the dwelling which you are currently living in? <i>DC: Cue card is available for this section</i> | Q2.01_dwelling | 1 Very satisfied (skip to 2.3) 2 Satisfied (skip to 2.3) 3 Neither satisfied nor dissatisfied (skip to 2.3) 4 Dissatisfied 5 Very dissatisfied | |
| 2.2 | What is the main reason for your dissatisfaction with your dwelling? Do NOT read out | Q2.02_dwelling_dissatisfaction | 1 It is too small 2 It is poorly designed / badly built 3 It needs maintenance 4 Too cold / too hot 5 Doesn't have access to services 6 Bad landlord 7 Don't like the area 8 Too expensive to maintain 9 Other | |
| 2.3 | How satisfied are you with the water you currently have access to? | Q2.03_water | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | Training: How to handle cases where people don't have access to services |
| 2.4 | How satisfied are you with the sanitation or sewerage service you currently have access to? | Q2.04_sanitation | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 2.5 | How satisfied are you with the waste removal service you currently have access to? | Q2.05_waste | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 2.6 | How satisfied are you with the energy sources you currently have access to? | Q2.06_energy | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | Training - clarity around what 'energy sources' means, and that it applies to all types of energy used for cooking, heating, lighting, etc - including electricity, gas, paraffin, candles etc |
| 2.7 | How satisfied are you with how much you or your household have to pay for municipal services? | Q2.07_munic_cost | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 2.8 | How satisfied are you with the way you are billed for municipal services? | Q2.08_billing | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 I don't have an account with the municipality | |
| 2.9 | How satisfied are you with the roads you use every day? | Q2.09_roads | 1 Very satisfied (skip to 2.11) 2 Satisfied (skip to 2.11) 3 Neither satisfied nor dissatisfied (skip to 2.11) 4 Dissatisfied 5 Very dissatisfied | |
| 2.10 | What is the main reason for your dissatisfaction with the roads? Do NOT read out | Q2.10_roads_dissatisfaction | 1 Roads not tarred 2 No road markings 3 Potholes / poor tar patching 4 Dangerous intersection / road 5 Lack of / broken traffic lights 6 Lack of / poor state of stormwater drainage 7 Too much traffic 8 No speed bumps 9 No pavements / sidewalks 10 Pavements / sidewalks dug up for cables, infrastructure repairs etc and not restored properly 11 Other | Training: Take the first response the person gives and code that |
| 2.11 | How satisfied are you with the street lights where you live? | Q2.11_street_lights | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 There are none | |
| 2.12 | How satisfied are you with the public schools where you live? | Q2.12_schools | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 There are none | |
| 2.13 | How satisfied are you with the health services that government provides where you live? | Q2.13_Health | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 There are none | |
| 2.14 | How satisfied are you with the stormwater drains where you live? <i>DC: Stormwater drains are pipes, gutters that drain excess rain and ground water from surfaces such as roads, parking lots, and pavements.</i> | Q2.14_Drainage | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 There are none | |

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| 2.15 | How satisfied are you with the libraries in your area? | Q2.15_Libraries | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 There are none | |
| 2.16 | How satisfied are you with emergency services (e.g. fire and ambulance) where you live? | Q2.16_EMS | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 2.17 | How satisfied are you with the traffic/metro police? | Q2.17_metro | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 2.18 | How satisfied are you with government's initiatives to grow the economy and create jobs? | Q2.18_gov_initiatives | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 2.19 | How satisfied are you with the parks and public spaces in your area? | Q2.19_Parks | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 There are none | |
| 3 | Migration | | | |
| 3.1 | Let's talk about when and how you came to live here. In which province or country were you born? | Q3.01_birth_place | 1 Gauteng (skip to 3.5) 2 Eastern Cape (skip to 3.3) 3 Free State (skip to 3.3) 4 KwaZulu Natal (skip to 3.3) 5 Limpopo (skip to 3.3) 6 Mpumalanga (skip to 3.3) 7 Northern Cape (skip to 3.3) 8 North West (skip to 3.3) 9 Western Cape (skip to 3.3) 10 Country outside South Africa | |
| 3.2 | In which country were you born? | Q3.02_country | Drop down list of countries | |
| 3.3 | In which province or country did you live most recently before coming to Gauteng? <i>DC: By this we mean the last province or country they lived in before coming to Gauteng</i> | Q3.03_previous_residence | 1 Eastern Cape 2 Free State 3 KwaZulu Natal 4 Limpopo 5 Mpumalanga 6 Northern Cape 7 North West 8 Western Cape 9 Country outside South Africa | |
| 3.4 | When did you move into Gauteng? <i>DC: Please enter the year; if the respondent doesn't know the exact year, please ask for their best guess</i> | Q3.04_year | Written year, limited from 1915-2018 | |
| 3.5 | Now I would like to talk about your main home. When I say 'main home' I am not necessarily talking about your parents' / family / ancestral home although it could be. I am asking about the home you personally consider to be the main place where you feel at home. Do you consider the area around here to be your main home? | Q3.05_main_home | 1 Yes (Skip to 3.11) 0 No | Training note: main home |
| 3.6 | In which province or country is your main home? | Q3.06_home | 1 Somewhere else in Gauteng (Skip to 3.8) 2 Eastern Cape (Skip to 3.8) 3 Free State (Skip to 3.8) 4 KwaZulu Natal (Skip to 3.8) 5 Limpopo (Skip to 3.8) 6 Mpumalanga (Skip to 3.8) 7 Northern Cape (Skip to 3.8) 8 North West (Skip to 3.8) 9 Western Cape (Skip to 3.8) 10 Country outside South Africa | |
| 3.7 | In which country is your main home? | Q3.07_home_country | Drop down list of countries | |
| 3.8 | How often, if ever, do you visit your main home? | Q3.08_visits | 1 Most weeks 2 Once or twice a month 3 Every few months 4 Once or twice a year 5 Every few years 6 Never | |
| 3.9 | How often, if ever, do people who live at your main home visit you here? | Q3.09_visitors | 1 Most weeks 2 Once or twice a month 3 Every few months 4 Once or twice a year 5 Every few years 6 Never 7 Nobody lives there | |

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| 3.10 | How likely are you to make this area where you are living now your main home in future? | Q3.10_future | 1 Very likely 2 Likely 3 Unlikely 4 Very unlikely 5 Don't know | |
| 3.11 | Where do you intend to retire to? | Q3.11_retirement_intention | 1 This area 2 My main home elsewhere 3 Somewhere else (not here, nor my main home elsewhere) 4 Don't know 5 I am already retired | |
| 3.12 | Please tell me which of the following family members live with you here: READ OUT <i>DC: If the respondent asks what is meant by 'here', ask them what they understand it to mean.</i> Coding note: Yes/No list | Q3.12_1 Q3.12_2 Q3.12_3 Q3.12_4 Q3.12_5 Q3.12_6 Q3.12_7 Q3.12_8 | 1 Spouse / partner 2 Your children (under 18) 3 Your children (18 and older) 4 Your parent(s) and/or spouse's parent(s) 5 Your (or partner's) brother(s) and/or sister(s) 6 Your (or partner's) grandchild(ren) 7 Your (or partner's) grandparent(s) 8 Other relative(s) | Training - should allow respondents to interpret exactly what 'with you here' means |
| 3.13 | What is the main language spoken in this household? <i>DC: If asked, the one language that is used the most</i> | Q3.13_Language | 1 Afrikaans 2 English 3 IsiNdebele 4 IsiXhosa 5 IsiZulu 6 Sepedi 7 Sesotho 8 Setswana 9 Sign language 10 SiSwati 11 Tshivenda 12 Xitsonga 13 Other | Ensure fieldworker knows it's language most spoken, not mother tongue |
| 4 Neighbourhood or Community | | | | |
| 4.1 | Now, let's turn our attention to your neighbourhood or community Have you seen an improvement and/or deterioration in this community or neighbourhood in the last 12 months? <i>DC: If the respondent says they haven't lived there for 12 months yet, just ask about the time since they've arrived there.</i> | Q4.01_change | 1 Improvement 2 Deterioration 3 No Change | Training note - in general, however respondent interprets |
| 4.2 | What is the biggest problem facing your community? Do NOT read out the options | Q4.02_major_problem | 1 Alcohol abuse 2 Violence against women and children / domestic violence / rape 3 Corruption 4 Crime (e.g. robbery, hijacking, murder, etc.) 5 Disease (e.g. HIV / AIDS, malaria, diabetes, TB) 6 Emergencies or disasters (e.g. fire, flood, drought, natural disaster) 7 Drugs 8 Foreigners 9 Gangs 10 High cost of living 11 Lack of basic services (e.g. housing, water, electricity, roads) 12 Lack of maintenance (e.g. potholes, street lights, leaking pipes) 13 Pollution (e.g. air, water, noise, litter, vandalism) 14 Poverty (e.g. hunger, homelessness, begging) 15 Protests, unrest, strikes 16 Unemployment 17 Other 18 No problem | |
| 4.3 | Generally speaking, do you think that most people in your community can be trusted or that you need to be very careful when dealing with people in your community? | Q4.03_community | 1 Most people can be trusted 2 You need to be very careful 3 Don't know | |
| 4.4 | How long in total have you lived in this community or neighbourhood? Do NOT read out <i>DC: Can be the total of multiple periods of residence, not only the most recent period of residence</i> | Q4.04_length_stay | 1 I've always lived here (skip to 4.6) 2 More than 10 years 3 5-10 years 4 3-4 years 5 1-2 years 6 Less than 1 year | |

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| 4.5 | <p>What was your main reason for coming to live in this neighbourhood or community?</p> <p>Do NOT read out</p> | Q4.05_reason_coming | <ol style="list-style-type: none"> 1 My family moved here when I was a child 2 I wanted a place with better services (water, electricity, health care options) 3 To access schools/education facilities 4 Housing options are better than where I was before 5 It is safer than where I was before 6 To be close to work 7 To look for work 8 To start a business 9 To join family or people I know (a partner/spouse, family members, friends, people from home town/area) 10 Only place I could afford 11 Only place I knew about 12 Only place I could access housing 13 Other | |
| 4.6 | <p>Imagine there are three friends who are talking about the place where they live:</p> <ol style="list-style-type: none"> 1. The first one says, "In this area there is one group of leaders who most people listen to". 2. The second one says, "In this area there are competing leaders, and different people follow different leaders". 3. The third friend says "There are no leaders in this area". <p>Which one person best describes how you feel about</p> | Q4.06_Leadership_perception | <ol style="list-style-type: none"> 1 First person 2 Second person 3 Third person | |
| 4.7 | <p>Which of the following can you walk to within 15 minutes of this dwelling?</p> <p>READ OUT</p> <p>DC: Treat a 'don't know' in the same way as a 'no'</p> <p>Coding note: Yes/No list</p> | <p>Q4.07_1</p> <p>Q4.07_2</p> <p>Q4.07_3</p> <p>Q4.07_4</p> <p>Q4.07_5</p> <p>Q4.07_6</p> <p>Q4.07_7</p> <p>Q4.07_8</p> <p>Q4.07_9</p> <p>Q4.07_10</p> <p>Q4.07_11</p> <p>Q4.07_12</p> | <ol style="list-style-type: none"> 1 Creche / daycare 2 Place where I can buy uncooked food (e.g fresh vegetables, meat etc) 3 Place where I can buy cooked food 4 Hardware/building suppliers 5 Financial services / banks 6 Internet café 7 Business services (printing, photocopying etc.) 8 Bars, taverns, shebeens or liquor store 9 Post office 10 Park or green public space 11 Library 12 Sport or recreation facility | Training note - don't know should be treated as 'no' |
| 5 | Transport | | | |
| 5.1 | <p>Now, let's talk about transport</p> <p>Think about the trip that you make most often, from this dwelling, that involves walking or cycling or other mode of transport such as a taxi, car or train.</p> <p>What is the purpose of this trip that you make most often?</p> | Q5.01_frequent_trip | <ol style="list-style-type: none"> 1 To go to work (skip to 5.3) 2 To look for work (respondent is unemployed and travels looking for work) (skip to 5.3) 3 To go to the place where I study (school, college, university) (skip to 5.3) 4 Shopping (skip to 5.3) 5 Taking children to school (skip to 5.3) 6 To go to a place of leisure or entertainment (skip to 5.3) 7 Other purpose (skip to 5.3) 8 I don't make any trips | <p>Training - ensure people know what leisure or entertainment can refer to</p> <p>Trip must have a destination - but any kind of trip, even just going to fetch water from the street tap, is fine</p> |
| 5.2 | Are you sure you never leave to go anywhere? | Q5.02_non_movement | <ol style="list-style-type: none"> 1 Yes (skip to 5.16) 0 No | |
| 5.2.1 | <p>Think about the trip that you make most often, from this dwelling, that involves walking or cycling or other mode of transport such as a taxi, car or train.</p> <p>What is the purpose of this trip that you make most often?</p> | Q5.02.01_trip | <ol style="list-style-type: none"> 1 To go to work 2 To look for work (respondent is unemployed and travels looking for work) 3 To go to the place where I study (school, college, university) 4 Shopping 5 Taking children to school 6 To go to a place of leisure or entertainment 8 Other purpose | |
| 5.3 | <p>Thinking about this trip that you make MOST often, where do you usually go (in other words, what is your final destination)?</p> <p>This trip can be to a place inside or outside of Gauteng</p> <p>DC: Please remember that a subplace is usually a very small area, and there will be many in an area like "Johannesburg". You need to be very specific. If you can't find the subplace you are looking for, please try to choose the closest possible subplace that you can find</p> | <p>Q5.03_1</p> <p>Q5.03_2 (Q5.03_2_codes)</p> <p>Q5.03_3 (Q5.03_3_codes)</p> <p>Q5.03_4 (Q5.03_4_codes)</p> | <ol style="list-style-type: none"> 1 Province (Multiple choice) 2 Municipality (Multiple choice) 3 Main place 4 Subplace (predictive text list) | |
| 5.4 | Thinking still about the trip that you make MOST often, what time do you usually leave home for this trip? | Q5.04_time | 24h clock | |
| 5.5 | How long after leaving home, does it take you to reach your destination? | Q5.05_time_destination | <ol style="list-style-type: none"> 1 Up to 15 minutes 2 From 16 minutes to 30 minutes 3 From 31 minutes to 45 minutes 4 From 46 minutes to 60 minutes (1 hour) 5 From 61 minutes to 90 minutes (1.5 hour) 6 More | |

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| 5.6 | <p>Think about the types of transport you use when you make this trip. What are all the different types of transport you use to make this trip?</p> <p>Do NOT read out</p> <p><i>DC: Please prompt the respondent about walking if they do not mention this</i></p> <p>Coding note: Multiple mention</p> | <p>Q5.06_1 Q5.06_2 Q5.06_3 Q5.06_4 Q5.06_5 Q5.06_6 Q5.06_7 Q5.06_8 Q5.06_9 Q5.06_10 Q5.06_11 Q5.06_12 Q5.06_13 Q5.06_14 Q5.06_15</p> | <p>1 Walk 2 Bicycle 3 Motorbike 4 Car as driver 5 Car as passenger 6 Car as passenger though a lift club 7 Minibus Taxi 8 Train 9 Gautrain 10 ReaVaya or A re yeng bus (BRT/TRT) 11 Other bus (e.g. Metrobus, Putco, City of Tshwane, Gautrain bus) 12 School bus 13 Other taxi (e.g. metered taxi, Uber, Taxify) 14 Animal or animal cart 15 Other type transport</p> | |
| 5.7 | <p>Thinking about the LONGEST distance travelled as part of your trip, what type of transport do you use for this part of this trip?</p> | <p>Q5.07_longest_mode</p> | <p>1 Walk (skip to 5.9) 2 Bicycle (skip to 5.9) 3 Motorbike 4 Car as driver 5 Car as passenger 6 Car as passenger though a lift club 7 Minibus Taxi (skip to 5.9) 8 Train (skip to 5.9) 9 Gautrain (skip to 5.9) 10 ReaVaya or A re yeng bus (BRT/TRT) (skip to 5.9) 11 Other bus (e.g. Metrobus, Putco, City of Tshwane, Gautrain bus) (skip to 5.9) 12 School bus (skip to 5.9) 13 Other taxi (e.g. metered taxi, Uber, taxify) (skip to 5.9) 14 Animal or animal cart (skip to 5.9) 15 Other type transport (skip to 5.9)</p> | |
| 5.8 | <p>What, if anything, would make you consider switching to any other mode of transport</p> | <p>Q5.08_alternative_transport</p> | <p>1 Cost 2 Public transport stops were closer to home 3 Public transport stops were closer to destination (eg. work, school, shops) 4 Reliability 5 Fast 6 Safety (road safety, accidents) 7 Security (from crime) 8 I wouldn't consider switching modes 9 Other</p> | |
| 5.9 | <p>Still thinking about your main type of transport, the one that you travelled the longest distance, how satisfied or dissatisfied were you with it?</p> | <p>Q5.09_longest_travel</p> | <p>1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied</p> | |
| 5.10 | <p><i>Question dropped</i></p> | | | |
| 5.11 | <p>How often, if ever, do you use Bus Rapid Transit Systems (e.g. Rea Vaya BRT, A re yeng TRT)</p> | <p>Q5.11_BRT</p> | <p>1 Most days 2 Once or twice a week 3 A few times a month 4 Every few months 6 Never (Skip to 5.14)</p> | |
| 5.12 | <p>How satisfied are you with Bus Rapid Transit - BRT - (e.g. Rea Vaya BRT, A re yeng TRT)</p> | <p>Q5.12_satisfaction_BRT</p> | <p>1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied</p> | |
| 5.13 | <p>What is the main reason you use BRT?</p> <p>Do NOT read out</p> | <p>Q5.13_why_use_BRT</p> | <p>1 Cost 2 Stops close to home 3 Stops close to destination (eg. work, school, shops) 4 Reliability 5 Fast 6 Safety (road safety, accidents) 7 Security (from crime) 8 Other</p> | |
| 5.14 | <p>What would encourage you to use BRT at all / more frequently?</p> <p>Do NOT read out</p> | <p>Q5.14_encourage_BRT_use</p> | <p>1 Cost less 2 Buses were more reliable (come when they are expected) 3 Trips took less time 4 Easier to get tickets/top up smart card 5 The smart card system worked better 6 Stops were closer to my house 7 Stops were closer to where I need to go (e.g. work, shops) 8 When the BRT currently being built in my area is finished I will use it 9 It linked better with other transport (public or private) 10 It was safer (Crime) 11 It was safer (Road safety, accidents) 12 Buses ran at times I need it 13 Nothing would encourage me to use it more 14 Other</p> | |
| 5.15 | <p>Approximately how much do you personally spend in total every month on transport?</p> <p><i>DC: Cue card is available</i></p> | <p>Q5.15_transport_expenditure</p> | <p>1 R0 2 R1 - R50 3 R51 - R100 4 R101 - R250 5 R251 - R500 6 R501 - R1 000 7 R1 001 - R2 000 8 R2 001 or more 9 Don't know</p> | |

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| 5.16 | To what extent do you agree or disagree with the following statements: Public transport has improved for me or my household in the last year. | Q5.16_transport_improvement | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree 6 Not applicable/don't use | Training: If asked, public transport is whatever the respondent defines as public transport |
| 5.17 | I will never pay e-tolls | Q5.17_etoll_payment | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree 6 Not applicable/don't use freeways | |
| 5.18 | How far a walk is the closest access point to public transport from your house? (i.e. taxi route, bus stop, train station) Do NOT read out | Q5.18_proximity_public_transport | 1 Up to 10 minutes 2 From 11 to 20 minutes 3 From 21 to 30 minutes 4 From 31 to 40 minutes 5 More than 40 minutes 6 Don't know | |
| 6 Internet | | | | |
| 6.1 | Let's talk about the internet Do you access the internet, including websites, e-mail, Facebook, whatsapp, wechat or other apps? | Q6.01_internet | 1 Yes, nearly every day 2 Yes, but not often 3 No (skip to 6.5) | Training - 'sometimes' should be coded as 'Yes, but not often' |
| 6.2 | From where do you access the Internet? READ OUT Coding note: Yes/No list | Q6.02_1 Q6.02_2 Q6.02_3 Q6.02_4 Q6.02_5 Q6.02_6 Q6.02_7 Q6.02_8 Q6.02_9 Q6.02_10 | 1 Work network 2 Home network 3 University, college or school 4 Library or community center 5 Internet Café 6 Mobile data on my cell phone/tablet 7 Mobile data on my laptop (e.g. 3G, portable hotspot) 8 Wifi hotspot/free or public wifi 9 Taxi wifi 10 Other location | |
| 6.3 | How satisfied are you with the internet services you have access to? | Q6.03_internet | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 6.4 | In the last 3 months, have you used a web site or mobile app for the following: READ OUT Coding note: Yes/No list | Q6.04_1 Q6.04_2 Q6.04_3 Q6.04_4 Q6.04_5 Q6.04_6 | 1 To get information about government or to access a government service 2 Public transport 3 Work or business opportunities 4 Health services 5 Internet / online banking 6 For educational purposes | |
| 6.5 | Are you aware of any free broadband wi-fi your municipality offers (or any other government entity)? | Q6.05_municipal_broadband | 1 Yes, and I use it 2 Yes, but I don't use it at all 3 No | Training - need to find out about usage if they know of these networks. |
| 7 Household | | | | |
| 7.1 | Now lets talk about you and your household for a while Many people are in debt at the moment, either from credit cards or bonds or other types of debt. Do you personally owe money to anyone including a bank or a shop or a money lender? <i>DC: If asked, this includes money owed to family and friends, or to institutions, as well as if the respondent owns something that they are still paying off.</i> | Q7.01_debt | 1 Yes 0 No (skip to 7.3) | Training: Debt includes money owed to friends & family, loans, store accounts etc. Cell phone contracts, tv licences & other anticipated monthly/annual payments don't count, even if paid in arrears |
| 7.2 | In the last 3 months have you missed a debt repayment (e.g. loan repayment, bond, credit card)? <i>DC: If asked, this is a minimum payment only</i> | Q7.02_debt_repay | 1 Yes 0 No | |
| 7.3 | Does this household have any of the following that are in good working order, that is not broken? READ OUT Coding note: Yes/No list | Q7.03_1 Q7.03_2 Q7.03_3 Q7.03_4 Q7.03_5 Q7.03_6 Q7.03_7 Q7.03_8 Q7.03_9 | 1 Landline telephone 2 Cell phone 3 Television 4 Personal computer, laptop or Tablet 5 Radio, cd player or music system 6 Satellite TV (e.g. MNET DSTV) 7 Car 8 Bicycle 9 Fridge | |
| 7.4 | In the last year, has there ever been a time when you or any other adult in this household had to skip a meal because there was not enough money to buy food? | Q7.04_meal | 1 Yes 0 No | |
| 7.5 | In the last year, has there ever been a time when there was not enough money to feed the children in the household? <i>DC: This question refers to children under 18 only</i> | Q7.05_child | 1 Yes 2 No 3 There are no children in this household (skip to 7.7) | |

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| 7.6 | Are there any children in this household that benefit from a school feeding scheme? <i>DC: This means free meals provided at schools. If the meals are part of the school fees, this does not qualify as a feeding scheme.</i> | Q7.06_benefit_food_scheme | 1 Yes 0 No | |
| 7.7 | Do you grow food or vegetables for your household to eat, sell, or not at all? | Q7.07_grow_vegetables | 1 To eat 2 To sell 3 To eat and sell 4 Do not grow any | |
| 7.8 | How much does this household spend in total on food per month? <i>DC: Cue card is available</i> | Q7.08_food_expenditure | 1 R0 - R500 2 R501 - R1 000 3 R1 001 - R2 000 4 R2 001 - R4 000 5 R4 001 + | |
| 7.9 | How easy or difficult do you find it to save money? | Q7.09_difficulty_saving | 1 Very easy 2 Easy 3 Difficult 4 Impossible | |
| 8 Participation and government I | | | | |
| 8.1 | Let's talk about your participation in community processes Are you a registered voter? <i>DC: If respondent has voted before, they are registered</i> | Q8.01_registered | 1 Yes 0 No (Skip to 8.5) | |
| 8.2 | Did you vote in the 2016 local elections? It doesn't matter who you voted for, just whether or not you voted. | Q8.02_voted | 1 Yes (Skip to 8.4) 0 No | |
| 8.3 | Why did you not vote? Do NOT read out the options | Q8.03_reason_not_voting | 1 Not allowed to vote, for example not RSA citizen (Skip to 8.5) 2 Didn't know who to vote for (Skip to 8.5) 3 Did not think his/her vote will make any difference (Skip to 8.5) 4 Don't care (Skip to 8.5) 5 No ID (Skip to 8.5) 6 Don't like politics, broken promises, waste of time (Skip to 8.5) 7 Local elections don't matter (Skip to 8.5) 8 Was not registered in my current voting district (Skip to 8.5) 9 Other (Skip to 8.5) | Training - difference between vote won't make a difference & broken promises/waste of time Option about 'not allowed to vote' refers specifically to legal reasons; if people aren't allowed to vote for cultural/religious/personal reasons, this should go under other |
| 8.4 | Did you change the party you voted for in the 2016 local elections compared to the previous election? | Q8.04_Party_change | 1 Yes 2 No 3 I did not vote in a previous election | |
| 8.5 | In the last year, have you or any member of your household attended any of the following: READ OUT Coding note: Yes/No list | Q8.05_1 Q8.05_2 Q8.05_3 Q8.05_4 Q8.05_5 Q8.05_6 | 1 Ward meeting 2 Street committee or resident's association meeting 3 Community development forum meeting 4 Mayoral imbizo meeting 5 School governing body meeting 6 Community policing forum meeting | Training definitions: Ward meeting: meeting convened by ward councillor to discuss development issues in the ward Street committee or resident's association meeting: meeting convened by residents to discuss issues in the area/community Community development forum meeting: Meeting of various smaller organisations in the community to discuss local development Mayoral imbizo: Meeting convened by Mayor regarding a particular area School governing body: Meeting Community policing forum meeting: Meeting convened by SAPS to discuss crime & policing in the area |
| 8.6 | Your local municipality is meant to put together a plan for developing your area, called the Integrated Development Plan or IDP, and local people are meant to participate in the planning process. Have you - or an organisation you belong to - participated in the IDP process in your community? READ OUT | Q8.06_idp | 1 Never heard of the IDP (skip to 8.8) 2 Have heard of the IDP, but have not participated in it (skip to 8.8) 3 Yes, participated in it | Training - need to ensure fieldworkers know what this is; emphasise use of IDP in all languages; The IDP is a plan for development of the whole municipality put together by municipality, that draws on input of community members |
| 8.7 | How satisfied were you with the IDP process you participated in? | Q8.07_satis_idp | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 8.8 | Your local municipality is also meant to develop a community based plan for your area, and local people are meant to participate in the planning process. Have you - or an organisation you belong to - participated in the community based plan process in your community? READ OUT | Q8.08_cbp | 1 Never heard of the community based plan (skip to 8.10) 2 Have heard of the community based plan, but have not participated in it (skip to 8.10) 3 Yes, participated in it | Training - F165 F157 need to ensure fieldworkers know what this is The community based plan is a plan for development of the whole municipality put together by municipality, that draws on input of community members |

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| 8.9 | How satisfied were you with the community based plan process you participated in? | Q8.09_satis_cbp | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| Participation and government II | | | | |
| 8.10 | Now I'd like to ask you some questions about how satisfied you are with the performance of different levels of government. How satisfied are you with the National Government? | Q8.10_NG | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 8.11 | How satisfied are you with the Gauteng Provincial Government? | Q8.11_PG | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 8.12 | How satisfied are you with the Local Municipality where you live? | Q8.12_LG | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 8.13 | How satisfied are you with your local ward councillor? | Q8.13_councillor | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 Don't know who my councillor is | |
| 8.14 | Thinking about the different levels of government, which level of government, if any, do you think has done the most to improve your quality of life? | Q8.14_level_gov | 1 National Government 2 Provincial Government 3 Local Government (Municipality) 4 None of them | |
| 8.15 | In the last 3 months have you contacted or visited a government department? For example to visit a clinic, to enquire about something, report a fault, apply for a document etc. <i>DC: If asked, this includes electronic interaction (i.e. through app, website or email)</i> | Q8.15_visit_gov | 1 Yes 0 No (skip to 8.20) | |
| 8.16 | Which government department/service did you most recently interact with? Do NOT read out <i>DC: Education should not include day-to-day interactions with schools or universities.</i> | Q8.16_dept | 1 Clinic / hospital / health services 2 Court / justice / correctional services 3 Education 4 Emergency services 5 Home affairs 6 Housing 7 Labour 8 Municipal customer care centre (in person visit for service faults, billing issues, etc.) 9 Municipal call centre (telephone call for service faults, billing issues, etc.) 10 Municipal app/website (electronic interaction for faults, billing issues, etc) 11 Police / safety 12 SARS 13 SASSA / social grants 14 Social services / welfare 15 Traffic dept / licensing / transport 16 Other | Training - ensure clarity on what interaction means |
| 8.17 | Thinking about that interaction: Were you assisted within a reasonable amount of time? | Q8.17_assistance | 1 Yes 0 No | |
| 8.18 | Thinking about that interaction: Were you treated with respect and dignity? | Q8.18_respected | 1 Yes 0 No | |
| 8.19 | Thinking about that interaction: Were they able to meet your needs? | Q8.19_satisfied | 1 Yes 0 No | |
| Participation and government III | | | | |
| 8.20 | In general, do you think most government officials are doing their best to service the people according to the principles of Batho Pele? <i>DC: If the respondent does not know what it means, say: Meaning 'People First'. Batho Pele is an initiative to get public servants to be service orientated and strive for excellence in service delivery.</i> | Q8.20_batho_pele | 1 Yes 0 No 2 Never interact with government officials | |
| 8.21 | Have you ever been asked to pay a bribe to a government official, traffic cop, policeman or other public servant? | Q8.21_bribe | 1 Yes 0 No | |

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| 8.22 | How would you like your municipality to communicate about what they are doing? Do NOT read out | Q8.22_municipal_communication | 1 Website 2 SMS 3 Email 4 Social media 5 Mobile phone application 6 Municipal call center 7 Multi purpose community centers or municipal office 8 Pamphlets or leaflets 9 Newspaper or magazine 10 Radio or TV 11 At a ward meeting 12 In person from ward councillors 13 Through word of mouth from friends and neighbours 14 Other 15 Don't care, do not want to hear from municipality | |
| 8.23 | How satisfied are you with the way democracy works in South Africa? | Q8.23_democracy | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| Participation and government IV | | | | |
| 8.24 | Listen to the following statements about your municipality, and please tell me for each one if you strongly agree, agree, neither agree nor disagree, disagree, or strongly disagree. The municipality listens to people in this area <i>DC: Cue card is available for this section</i> | Q8.24_munic_listens | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 8.25 | The municipality does what it says it will do in its relations with people in this area | Q8.25_munic_does | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 8.26 | The municipality cares for all the people in this area equally | Q8.26_munic_cares | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 8.27 | The municipality and the people in this area want the same things for the future of this area | Q8.27_munic_same_future | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 8.28 | The municipality involves people in this area in making decisions | Q8.28_munic_inclusion | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 8.29 | My municipality stands for the things that I believe in | Q8.29_munic_belief | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 8.30 | The municipality openly shares information that is relevant to people in this area | Q8.30_munic_info | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| Participation and government V People are often not sure about which level of government is responsible for different services Please tell me which level of government you think is responsible for providing each of the following things. We aren't interested in whether your response is right or wrong, but rather what you think | | | | |
| 8.31 | Grants, such as an old age pension, child care or disability grant | Q8.31_Grants | 1 National government 2 Provincial government 3 Municipal government 4 Don't know | |
| 8.32 | Water & sanitation | Q8.32_Water_sanitation | 1 National government 2 Provincial government 3 Municipal government 4 Don't know | |
| 8.33 | Housing | Q8.33_Housing | 1 National government 2 Provincial government 3 Municipal government 4 Don't know | |
| 9 Opinions 1 | | | | |
| 9.1 | Now I'd like to ask some questions about your opinions. Please be as open as you can. Again please tell me for each one if you strongly agree, agree, neither agree nor disagree, disagree, or strongly disagree. Politics is a waste of time <i>DC: Cue card is available for this section</i> | Q9.01_politics | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | Training - government politics, rather than other forms |

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| 9.2 | People like you cannot influence developments in your community | Q9.02_infl_dev | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.3 | The country is going in the wrong direction | Q9.03_country | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | Training - in general not specifically. Try not to prompt with any examples that may lead in any direction |
| 9.4 | The 2016 local elections were free and fair | Q9.04_election | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.5 | The judiciary (courts, judges, etc.) is free from government influence | Q9.05_judiciary | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.6 | It is important to look after the environment | Q9.06_enviro | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.7 | It is acceptable to be violent to foreigners | Q9.07_foreigners | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.8 | Corruption is the main threat to our democracy | Q9.08_corruption | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.9 | The press is free to say or write what it likes | Q9.09_press | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.10 | Blacks and whites will never really trust each other | Q9.10_BW_trust | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.11 | Nobody cares about people like me | Q9.11_alienation | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | Training - in general not specifically. Try not to prompt with any examples that may lead in any direction |
| 9.12 | Imagine that there are three friends who are talking about life in Gauteng. 1. The first one says: "Gauteng should be for South Africans only. They must send the foreigners back to their countries." 2. The second one says: "A lot of foreigners came to work in South Africa for poor wages under apartheid. We all suffered under the same system. They should be allowed to stay." 3. The third one says: "Foreign people living in Gauteng are alright, but only if they have legal permission from the government." Which one person best describes how you feel? | Q9.12_foreigners | 1 First Person 2 Second Person 3 Third Person | Training - in general not specifically. Try not to prompt with any examples that may lead in any direction |
| Opinions II | | | | |
| 9.13 | Now I would like to ask you some more questions about your views. Please tell me for each one if you strongly agree, agree, neither agree nor disagree, disagree or strongly disagree Environmental factors (e.g. air and water pollution or dumping sites) have harmed me or my family | Q9.13_Environ_harm | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.14 | I am worried that Gauteng is going to run out of water | Q9.14_GP_water_crisis | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.15 | Black people have more opportunities in South Africa than white people | Q9.15_Black_opport_more | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.16 | It is acceptable to be violent to gay and lesbian people | Q9.16_violence_lgbt | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |

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| 9.17 | Which of the following do you most strongly identify with? READ OUT | Q9.17_Identify_self_with | 1 Neighbourhood / city 2 Gender 3 Nationality 4 Class 5 Race 6 Religious group 7 Clan / language group 8 No one I'm an individual 9 Other | |
| Opinions III | | | | |
| 9.18 | There are just three more questions about your opinions. Please tell me for each one if you strongly agree, agree, neither agree nor disagree, disagree or strongly disagree The price of resources like water & electricity must go up to encourage people to use less of them | Q9.18_Price_up | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.19 | My neighbourhood would be a better place if there were more parks and green spaces | Q9.19_Parks_avail | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 9.20 | Inter-racial dating/marriage is acceptable | Q9.20_Interracial_dating | 1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree | |
| 10 Life I | | | | |
| 10.1 | I am now going to ask you a few questions about your life. Can you tell me how satisfied or dissatisfied you are with the following parts of your life? The amount of money you have available to you personally <i>DC: Cue card available for this section; If asked, we mean all the money that is available to you for all purposes. This includes necessities and luxuries.</i> | Q10.01_money | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | Training - if asked, we mean all money available to that individual for any purposes |
| 10.2 | The amount of time you have to do the things you want to | Q10.02_time | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 10.3 | Your marriage or relationship with your partner | Q10.03_marriage | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 Not in a relationship | |
| 10.4 | Family life - The time you spend with them and the things you do with them | Q10.04_family | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 10.5 | Friends | Q10.05_friends | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 10.6 | Your standard of living | Q10.06_living | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 10.7 | Compared with 5 years ago, is it easier or harder for people like you to find jobs, or is there no change? | Q10.07_job_finding_difficulty | 1 Easier 2 No Change 3 Harder 4 Don't Know | |
| Life II | | | | |
| 10.8 | How satisfied are you with the way you spend your leisure time - recreation, relaxation etc.? <i>DC: Cue card available for this section</i> | Q10.08_leisure | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 10.9 | How satisfied are you with the area or neighbourhood where you live now? | Q10.09_neighbourhood | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 10.10 | How satisfied are you with your life AS A WHOLE these days? | Q10.10_life | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 10.11 | Is it ever acceptable for a man to hit or beat his partner? | Q10.11_abuse | 1 Yes 0 No | |

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| 10.12 | What religion, if any, do you practice? | Q10.12_religion | <ul style="list-style-type: none"> 1 No religion 2 African traditional religion 3 Buddhist 4 Christian (incl. Catholic, Dutch Reformed, ZCC, Protestant and all other Christian denominations) 5 Hindu 6 Jewish 7 Islam/Muslim 8 Sikh 9 Other | |
| 11 Business and work | | | | |
| 11.1 | Let's talk about employment and work opportunities Are you currently the owner of a business, one that you were responsible for starting up (even if you are not working in this business now)? <i>DC: If someone says they have more than one business, then ask them to think about their main or primary business. We are also interested in micro businesses & informal businesses</i> | Q11.01_business_ownership | <ul style="list-style-type: none"> 1 Yes (Skip to 11.3) 0 No | Training - clarity regarding who should answer yes vs. no; We are interested in any kind of business, including micro businesses, informal businesses, etc. If respondent seems unsure, DC should probe |
| 11.2 | If you have ever tried to start a business in the past, did it fail or succeed? | Q11.02_business | <ul style="list-style-type: none"> 1 Never tried to start a business (Skip to 11.12) 2 I started a business but it failed (Skip to 11.9) 3 My business was a success and I sold it (Skip to 11.9) 4 My business was a success but I stopped running it (Skip to 11.9) | |
| 11.3 | How old is this business? <i>DC: Please enter number of years</i> | Q11.03_age | *number of years | |
| 11.4 | Is this business in the formal or informal sector? <i>DC: If asked, say informal sector means not registered for VAT or Tax, and typically less than 5 employees</i> | Q11.04_business_type | <ul style="list-style-type: none"> 1 Formal sector 2 Informal sector | |
| 11.5 | What sector is your business involved in? Do NOT read out | Q11.05_sector | <ul style="list-style-type: none"> 1 Agriculture, forestry and fishing 2 Mining and quarrying 3 Manufacturing 4 Electricity, gas, steam and airconditioning supply 5 Water supply, sewerage, waste management and remediation activities 6 Construction 7 Wholesale and retail trade, repair of motor vehicles and motorcycles 8 Accommodation and food service activities 9 Information and communication 10 Financial and insurance activities 11 Real estate activities 12 Professional, scientific and technical activities 13 Administrative and support service activities 14 Public administration and defence, social security 15 Education 16 Human health and social work activities 17 Arts, entertainment and recreation 18 Other service activities 19 Activities of households as employers, undifferentiated goods-and 20 services-producing activities of households for own use 21 Activities of extraterritorial organizations and bodies, not economically active people, unemployed people etc. | |
| 11.6 | Does your business employ any people besides yourself? | Q11.06_people | <ul style="list-style-type: none"> 0 No, its just me (skip to 11.8) 1 Yes | |
| 11.7 | How many people does your business employ (excluding yourself)? | Q11.07_employees | *number of people | |
| 11.8 | Which statement best describes your business' success or failure: | Q11.08_business_description | <ul style="list-style-type: none"> 1 Its too early to tell whether my business will succeed or fail 2 My business is a success and I have plans to expand it 3 My business is a success but I don't want to or can't expand it 4 My business is failing 5 My business brings in some money, but not enough, so I have to do other things to earn income | |
| 11.9 | Do you know of any government department or service that provides support for small businesses (also known as SMMEs)? | Q11.09_SMMEs_support | <ul style="list-style-type: none"> 1 Yes 0 No (skip to 11.11) | |
| 11.10 | How satisfied are you with the support that government provides for small business development? | Q11.10_support_SMMEs | <ul style="list-style-type: none"> 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 11.11 | Would you be willing to participate in a follow-up survey which asks you some more questions about your business, such as main costs or constraints you're experiencing, what support you need, and so on? Someone else will phone you for this. | Q11.11_participate_survey | <ul style="list-style-type: none"> 1 Yes 0 No | |

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| 11.12 | <p>Now I'm going to ask you a few questions about employment.</p> <p>In the past 7 days, did you do any type of work, business, or activity for which you got paid or expected to be paid (even if just for one hour)? This could include car washing or piece work or selling things and so on.</p> <p><i>DC: If respondent is employed, but has been on leave for the past 7 days, the answer to this question should still be 'yes'.</i></p> | Q11.12_working | <p>1 Yes (Skip to 11.20)</p> <p>0 No</p> | |
| 11.13 | Have you been appointed to a new job, but have not started yet? | Q11.13_new_job | <p>1 Yes (Skip to 11.20)</p> <p>0 No</p> | |
| 11.14 | Are you unemployed and looking for work? | Q11.14_unemployment_status | <p>1 Yes (Skip to 11.16)</p> <p>0 No</p> | |
| 11.15 | <p>Why are you not looking for work?</p> <p>Do NOT read out</p> | Q11.15_not_looking | <p>1 I have given up looking for a job (Skip to 11.18)</p> <p>2 Do not need to work (Skip to 12.1)</p> <p>3 Do not want to work (Skip to 12.1)</p> <p>4 Disabled (Skip to 12.1)</p> <p>5 Housewife or homemaker (Skip to 12.1)</p> <p>6 Looking after family members for no pay (Skip to 12.1)</p> <p>7 School pupil or full time student (Skip to 12.1)</p> <p>8 Retired person or pensioner (Skip to 12.1)</p> | |
| 11.16 | During the past 7 days, have you taken any action to look for any kind of work? | Q11.16_looked_for_work | <p>1 Yes (Skip to 11.18)</p> <p>0 No</p> | |
| 11.17 | During the past 4 weeks, have you taken any action to look for any kind of work? | Q11.17_search_work | <p>1 Yes</p> <p>0 No</p> | |
| 11.18 | <p>Would you be able to take up work if offered?</p> <p>READ OUT</p> | Q11.18_availability_emp | <p>1 Yes, immediately</p> <p>2 Yes, within 2 weeks</p> <p>3 Yes, but more than 2 weeks from now</p> <p>4 No</p> | |
| 11.19 | How long have you been unemployed for? | Q11.19_unemployed | <p>1 Less than 6 months (Skip to 11.24)</p> <p>2 Six months to less than 1 year (Skip to 11.24)</p> <p>3 One year to less than 2 years (Skip to 11.24)</p> <p>4 Two years to less than 4 years (Skip to 11.24)</p> <p>5 Four years or more (Skip to 11.24)</p> <p>6 Never been employed (Skip to 11.25)</p> | |
| 11.20 | <p>What is your employment status?</p> <p><i>DC: If asked, say informal sector means not registered for VAT or Tax, and typically less than 5 employees</i></p> | Q11.20_employment | <p>1 Employed full time, formal sector</p> <p>2 Employed part time, formal sector</p> <p>3 Employed full time, informal sector</p> <p>4 Employed part time, informal sector</p> <p>5 Self employed, own business, NOT working from home</p> <p>6 Self employed, own business, working from home</p> | |
| 11.21 | <p>Which sector are you employed in?</p> <p>Do NOT read out</p> | Q11.21_sector | <p>1 Agriculture, forestry and fishing</p> <p>2 Mining and quarrying</p> <p>3 Manufacturing</p> <p>4 Electricity, gas, steam and airconditioning supply</p> <p>5 Watersupply; sewerage, wastemanagement and remediation activities</p> <p>6 Construction</p> <p>7 Wholesale and retail trade; repair of motor vehicles and motorcycles</p> <p>8 Accommodation and food service activities</p> <p>9 Information and communication</p> <p>10 Financial and insurance activities</p> <p>11 Real estate activities</p> <p>12 Professional, scientific and technical activities</p> <p>13 Administrative and support service activities</p> <p>14 Public administration and defence; compulsory social security</p> <p>15 Education</p> <p>16 Human health and social work activities</p> <p>17 Arts, entertainment and recreation</p> <p>18 Other service activities</p> <p>19 Activities of households as employers; undifferentiated goods-and services-producing activities of households for own use</p> <p>20 Activities of extraterritorial organizations and bodies, not economically active people, unemployed people etc.</p> | |
| 11.22 | On the whole, how satisfied are you with the working conditions in your job? | Q11.22_work_satis | <p>1 Very satisfied</p> <p>2 Satisfied</p> <p>3 Neither satisfied nor dissatisfied</p> <p>4 Dissatisfied</p> <p>5 Very dissatisfied</p> | |
| 11.23 | How many hours do you work per week in your main job? | Q11.23_hours_work | *number | |
| 11.24 | <p>How did you find your last job?</p> <p>Do NOT read out</p> | Q11.24_last_job | <p>1 Employer directly</p> <p>2 Recruitment agency</p> <p>3 Labour broker</p> <p>4 I placed an advert</p> <p>5 Friend/family within household</p> <p>6 Friend/family outside household</p> <p>7 Responded to internet ad / listing</p> <p>8 Responded to newspaper ad</p> <p>9 Responded to pamphlet / neighbourhood info wall</p> <p>10 Other</p> <p>11 I've never had a job</p> | <p>Training - ensure clarity between recruitment agency (agency that helps you find a job with an employer) & labour broker (agency that employs you directly, but sends you out to work for someone else)</p> |

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| 11.25 | What factor is/was most important to you when you look/looked for a job? Do NOT read out | Q11.25_job_factor | 1 Proximity (Transport cost and time) 2 Pay (money) 3 Status attached to job 4 Able to be part time 5 Being full time 6 Job security 7 Benefits (medical aid, pension fund, leave) 8 Skills development 9 Other | |
| 12 Crime | | | | |
| 12.1 | Let's talk about issues related to crime and safety for a while During the past year, has the crime situation improved, stayed the same or got worse? | Q12.01_crime | 1 Improved 2 Stayed the same 3 Got worse | |
| 12.2 | Have you been a victim of crime in the past year? | Q12.02_victim | 1 Yes 0 No | |
| 12.3 | How safe do you feel walking in the area where you live during the day? | Q12.03_day | 1 Very safe 2 Fairly safe 3 Neither safe nor unsafe 4 Bit unsafe 5 Very unsafe | |
| 12.4 | How safe do you feel walking in the area where you live after dark? | Q12.04_night | 1 Very safe 2 Fairly safe 3 Neither safe nor unsafe 4 Bit unsafe 5 Very unsafe | |
| 12.5 | How safe do you feel at home? | Q12.05_home | 1 Very safe 2 Fairly safe 3 Neither safe nor unsafe 4 Bit unsafe 5 Very unsafe | |
| 12.6 | How satisfied are you with safety and security services provided by government where you live? <i>DC: Cue card available for this question</i> | Q12.06_security_reside | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 13 Community & participation | | | | |
| 13.1 | Let's talk about you and your community again. In the past year, have you participated in any of the following groups or associations? READ OUT Coding note: Yes/No list | Q13.01_1 Q13.01_2 Q13.01_3 Q13.01_4 Q13.01_5 Q13.01_6 Q13.01_7 Q13.01_8 Q13.01_9 Q13.01_10 | 1 Ratepayers, street or block committee, neighbourhood watch 2 Church or religious organisation 3 Choir 4 Social, recreational, sport club 5 Savings club (stokvel), burial society 6 Women's, men's, or youth organisation 7 Political Party 8 Trade Union 9 Business or Professional organisation 10 Any other organisation | Training - provide examples of business/professional organisations |
| 13.2 | I would like to ask you about any kind of unpaid activity that you have done. In the past THREE MONTHS have you given any of your time to assist any charity, community organisation, cause, or individual outside this household, in a way that helps them to get something done or make a difference in some way? | Q13.02_particip_charity | 1 Yes 0 No (Skip to 13.4) | |
| 13.3 | In the past three months, who have you assisted by volunteering your time? Do NOT read out <i>DC: Please select all options that apply</i> Coding note: Multiple mention | Q13.03_1 Q13.03_2 Q13.03_3 Q13.03_4 Q13.03_5 Q13.03_6 Q13.03_7 Q13.03_8 Q13.03_9 Q13.03_10 Q13.03_11 Q13.03_12 | 1 Friends or family not living with you 2 Neighbours or community members 3 Another individual (e.g. an employee or stranger) 4 Religious organisation or place of worship 5 A school or university (e.g. that you or your child attended) 6 Organising a special social gathering (e.g. wedding or funeral) 7 A self-help organisation (e.g. a home-based care organisation, burial society or savings group) 8 Neighbourhood watch or rate payer's association 9 Activist organisation or movement (e.g. landless people, anti-corruption, anti-rape campaign, better service delivery) 10 Disaster relief cause or organisation (e.g. helping victims of disasters, fire, floods, drought) 11 Other charity or NGO 12 Other | |
| 13.4 | Have you taken part in any kind of protest in the past 12 months? | Q13.04_participate_protest | 1 Yes 0 No | |
| 13.5 | In the last year, have there been any protests of any kind in this neighbourhood or community? | Q13.05_protest | 1 Yes 0 No (skip to 14.1) 2 Don't know (skip to 14.1) | |

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| 13.6 | Think about the last protest that happened in this community. What was the main thing it was about? Do NOT read out | Q13.06_last_protest | <ul style="list-style-type: none"> 1 Water 2 Electricity 3 Schools or health care provision 4 Upgrading informal settlement 5 Evictions 6 Access to/allocation of RDP or other types of public housing 7 Anger against foreign nationals or people from other places 8 Anger against local councillor 9 Anger due to someone being raped or killed or abducted 10 Access to jobs 11 Workplace dispute (wage dispute, unfair dismissal, working conditions, out-sourcing, etc.) 12 Municipal or provincial demarcation 13 Dissatisfaction with national government or national leaders 14 Corruption 15 University/College access (fees, housing, etc.) 16 Other | |
| 13.7 | Can you list for me all of the various things that happened at the most recent protests in your neighbourhood or community? READ OUT Coding note: Yes/No list | <ul style="list-style-type: none"> Q13.07_1 Q13.07_2 Q13.07_3 Q13.07_4 Q13.07_5 Q13.07_6 Q13.07_7 Q13.07_8 Q13.07_9 Q13.07_10 | <ul style="list-style-type: none"> 1 People marched / carried banners or posters / Memorandum was delivered 2 Roads were blocked 3 Tyres or other things were burned in street 4 Buildings were damaged or burned 5 Vehicles were damaged or burned 6 Protestors took things from shops or homes 7 Schools, clinics or other public services were closed 8 People were injured by the police 9 People were injured by the protestors 10 People were killed | |
| 14 | Health I | | | |
| 14.1 | Let's chat now about health issues Where do you usually go for health care? Do NOT read out | Q14.01_healthcare_services | <ul style="list-style-type: none"> 1 Private health care facilities 2 Public health care facilities (Skip to 14.3) 3 Use public and private facilities (Skip to 14.3) 4 Traditional healer (Sangoma) 5 Spiritual healer (e.g. faith-healer) 6 Not applicable, don't usually need health care (Skip to 14.4) | |
| 14.2 | What is the MAIN reason that you don't use public health facilities? | Q14.02_nonuse_public_health | <ul style="list-style-type: none"> 1 Cost 2 Quality of care 3 No public health care facilities close by 4 The queues are usually too long 5 I have been before and they could not help me 6 The staff are too unfriendly or unhelpful 7 The clinic often does not have the medicine I need 8 Other | |
| 14.3 | How satisfied are you with health services you usually use? | Q14.03_health_satis | <ul style="list-style-type: none"> 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | |
| 14.4 | Are you personally covered by any form of medical aid or other medical insurance? | Q14.04_medaid | <ul style="list-style-type: none"> 1 Medical aid - All health care in private facilities 2 Medical aid - Private primary health care/ government hospitalisation Hospital plan 3 No medical insurance 4 Other 5 Don't know 6 | Training - need to ensure fieldworkers understand all these options |
| 14.5 | In the past 12 months, was there anybody in this household who needed healthcare but was unable to get it? | Q14.05_access | <ul style="list-style-type: none"> 1 Yes 0 No (Skip to 14.7) | |
| 14.6 | What was the main reason that person was unable to get the health care they needed? | Q14.06_health | <ul style="list-style-type: none"> 1 Health care facility too far away 2 Not enough money to get transport to health care 3 Could not afford the time (e.g. because of job or child care commitments) 4 Nobody could accompany the patient / too sick to travel 5 Tried to get health care, but could not afford it 6 Went to health facility but not seen because queues too long 7 Patient turned away from health facility 8 Was seen at health facility but it could not help (no medicines, was referred somewhere else, etc.) 9 Did not think it was worth trying to seek care (health care not good enough, health workers attitudes are bad, thought would get better by oneself, etc) 10 Other | |
| 14.7 | How frequently does a mobile clinic come to your area? | Q14.07_mobile_clinic | <ul style="list-style-type: none"> 1 Never 2 Less than once a month 3 Once a month 4 Every two weeks 5 Once a week 6 More than once a week 7 Don't know | |

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| 14.8 | Have you or anyone in your household been visited by a community health worker in your home in the past year? <i>DC: A community health worker is a person who might come from a local clinic or an NGO to provide basic health services to you in your home. This might include delivering medication, ensuring you are taking medication correctly, testing blood pressure, blood glucose or HIV, checking on the health of children living here, or helping change bandages.</i> | Q14.08_home_visit | 1 Yes 0 No | |
| 14.9 | In the last year, have you or any other member of this household had any of the following conditions: READ OUT Coding note: Yes/No list | Q14.09_1 Q14.09_2 Q14.09_3 Q14.09_4 Q14.09_5 Q14.09_6 Q14.09_7 Q14.09_8 Q14.09_9 Q14.09_10 | 1 Cancer 2 Diarrhoea 3 Diabetes 4 Emphysema / Bronchitis 5 Asthma 6 Pneumonia 7 Heart disease/stroke 8 Hypertension 9 HIV / AIDS 10 Tuberculosis (TB) | |
| 14.10 | In the past 12 months, have you had an HIV test? It doesn't matter what the result was, I just want to know whether you have had a test. | Q14.10_HIV_test | 0 No 1 Yes 2 Not sure/don't remember | |
| 14.11 | Would you describe the state of your own health in the past 4 weeks as excellent, good, poor, or very poor? | Q14.11_health_status | 1 Excellent 2 Good 3 Poor 4 Very Poor | |
| 14.12 | How often, if ever, does the state of your health prevent you from doing daily work? | Q14.12_work | 1 Always 2 Some of the time 3 Hardly ever 4 Never | Training - clarity around what daily work means (both paid & unpaid) |
| 14.13 | How often, if ever, does the state of your health prevent you from taking part in your usual SOCIAL activities ? <i>DC: If asked, social activities means anything done for fun or relaxation, whether alone or in a group.</i> | Q14.13_social | 1 Always 2 Some of the time 3 Hardly ever 4 Never | Training - clarity around what social activities means |
| Health II | | | | |
| 14.14 | Over the past two weeks, how many days have you been bothered by any of the following problems? Little interest or pleasure in doing things READ OUT | Q14.14_pleasure | 1 Not at all 2 A few days 3 More than half the days 4 Nearly every day | |
| 14.15 | Over the past two weeks, how many days have you been bothered by any of the following problems? Feeling down, depressed or hopeless READ OUT | Q14.15_depressed | 1 Not at all 2 A few days 3 More than half the days 4 Nearly every day | |
| 14.16 | In the past 12 months, have you or a member of your household experienced a mental health problem (e.g. depression, anxiety, bipolar disorder, psychosis)? <i>DC: If respondent doesn't know, select 'No'</i> | Q14.16_mental_health | 1 Yes 0 No | Training - doesn't need to be formally diagnosed |
| 14.17 | If you ever need emotional support, do you have someone to talk to? | Q14.17_emotional_support | 1 Yes 0 No | |
| 15 Personal I | | | | |
| 15.1 | We are almost at the end now. I just have a few more questions about you. What is the highest level of school education you have completed? <i>DC: The relevant education had to be completed.</i> | Q15.01_education | 1 No Education 2 Grade 0 or Grade R 3 Grade 1 or Sub A 4 Grade 2 or Sub B 5 Grade 3, Std 1 6 Grade 4, Std 2 7 Grade 5, Std 3 or ABET 1 8 Grade 6, Std 4 or ABET 2 9 Grade 7, Std 5 10 Grade 8, Std 6, Form I or ABET 3 11 Grade 9, Std 7, Form II, NQF 1 or ABET 4 12 Grade 10, Std 8, Form III, National Trade Certificate 1 13 Grade 11, Std 9 or Form IV 14 Grade 12, Std 10, Matric 15 A certificate from a college, technikon or university 16 A diploma from a college, technikon or university 17 Technikon or university degree 18 Post graduate degree - e.g. Hons, MA, PhD 19 Unspecified | Training - highest level completed, regardless of when this was completed Be careful of how this is translated - must be completed education |
| 15.2 | What is your current age? | Q15.02_age | Number, limited from 18-115 | |
| 15.3 | Are you currently a registered student at a tertiary learning institution (including part time, distance learning)? | Q15.03_registered_student | 1 Yes, full time 2 Yes, part time 3 No | |

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|-------|--|---------------------------|--|--|
| 15.4 | Do you have any kind of disability? | Q15.04_disability | <ul style="list-style-type: none"> 1 Not disabled 2 Sight disability 3 Hearing disability 4 Communication or speech disability 5 Physical disability 6 Intellectual disability 7 Emotional disability 8 Multiple disabilities | |
| 15.5 | Who is the head of this household? <i>DC: Remember this is not the dwelling, but the household where you eat together 4 times per week or more</i> | Q15.05_head | <ul style="list-style-type: none"> 1 Respondent 2 Spouse or partner of respondent 3 Spouses, partners or parents together 4 Mother of respondent 5 Father of respondent 6 Grandmother of respondent 7 Grandfather of respondent 8 Other female 9 Other male | |
| 15.6 | How many dependent children, if any, do you have, regardless of whether they currently live with you or not. <i>DC: If asked, we mean dependent in any way, such that the respondent feels the child is still dependent - even if they are an adult already</i> | Q15.06_dependents | <ul style="list-style-type: none"> 0 0 (skip to 15.9) 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10 11 11 12 12+ | |
| 15.7 | How many of these dependent children currently live with you? | Q15.07_dependents_live | <ul style="list-style-type: none"> 0 0 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10 11 11 12 12+ | |
| 15.8 | Who is the primary carer of your dependent children? | Q15.08_primary_carer | <ul style="list-style-type: none"> 1 Self only (Respondent) 2 Self together with other parent, spouse or partner 3 The other parent 4 Spouse or partner of respondent (if not other parent) 5 Child's maternal grandmother 6 Child's maternal grandfather 7 Child's paternal grandmother 8 Child's paternal grandfather 9 Other female 10 Other male | |
| 15.9 | How many members of this household are under 18 years old? <i>DC: Remember a household is made up of the people living in the same dwelling and usually eating together for at least 4 nights per week or more</i> | Q15.09_under18 | Number (skip to 15.12 if 0) | |
| 15.10 | Think about the oldest child in this household that attends primary or high school, how long does it take them to travel to school? Do NOT read out | Q15.10_time_school | <ul style="list-style-type: none"> 1 Up to 15 minutes 2 From 16 minutes to 30 minutes 3 From 31 minutes to 45 minutes 4 From 46 minutes to 60 minutes (1 hour) 5 From 61minutes to 90 minutes (1.5 hour) 6 More 7 No children attending primary/high school (Skip to 15.12) | |
| 15.11 | Does this eldest child attend a private or government school? | Q15.11_schooling_type | <ul style="list-style-type: none"> 1 Government 2 Private | |
| 15.12 | Does anybody in this household receive a social grant of any type, such as an old age pension, child care or disability grant? | Q15.12_grant | <ul style="list-style-type: none"> 1 Yes 0 No | |
| 15.13 | Is this household registered with the municipality (or through their ward councillor) on an indigency register to get free services, property rates rebates, etc? | Q15.13_indigency_register | <ul style="list-style-type: none"> 1 Yes 2 No 3 Don't know | |
| | Personal II Thinking about everyone in this household please tell me which of the following activities, if any, bring any money into this household? | | | |
| 15.14 | Formal employment | Q15.14_formal | <ul style="list-style-type: none"> 1 Yes 0 No | |
| 15.15 | Informal employment | Q15.15_informal | <ul style="list-style-type: none"> 1 Yes 0 No | |
| 15.16 | Support from family or remittances | Q15.16_remittances | <ul style="list-style-type: none"> 1 Yes 0 No | |
| 15.17 | Support from friends | Q15.17_support | <ul style="list-style-type: none"> 1 Yes 0 No | |
| 15.18 | Renting out a dwelling, flat, room, garage etc | Q15.18_renting | <ul style="list-style-type: none"> 1 Yes 0 No | |

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| 15.19 | Savings or returns on investments (including stokvels) | Q15.19_savings | 1 Yes 0 No | |
| | You and your household 3 Fieldworker notes regarding 15.20 - You may show the respondent the options that can be selected on the cue card provided to you. The Total Household Monthly Income should be the sum of ALL money actually brought into the household by all household members from Salaries, Grants, Pensions and any other source of income. | | | |
| 15.20 | Can you tell me what is the total amount of money brought into the household per month by all household members? This is after deductions such as tax, medical aid and pension contributions. Do NOT read out <i>DC: If the respondent says "No income", ask: "Are you absolutely sure that no money comes into the household at all, whether from wages, social grants, help from friends and family or any other source? Only if the answer is "yes" then enter as "No Income" otherwise get a value.</i> | Q15.20_income | 1 R1 - R400 2 R401 - R800 3 R801 - R1 600 4 +E276R1 601 - R3 200 5 R3 201 - R6 400 6 R6 401 - R12 800 7 R12 801 - R19 200 8 R19 201 - R25 600 9 R25 601 - R38 400 10 R38 401 - R51 200 11 R51 201 - R76 800 12 R76 801 - R102 400 13 R102 401 - R153 600 14 R153 601 - R204 800 15 R204 801 - R500 000 16 More 17 No Income 18 Respondent refused | |
| 15.21 | Very lastly, I would like to ask you something very sensitive and private, and remember that you have a right to either answer or not answer but I would be very grateful if you do. We all know that a person's vote is his or her secret but please would you be willing to tell me, if you had the chance to vote in an election tomorrow, which party would you choose? Remember, you don't have to say if you don't want to. | Q15.21_party_choice | 1 ANC (African National Congress) 2 ACDP (African Christian Democratic Party) 3 African Independent Congress 4 COPE (Congress of the People) 5 DA (Democratic Alliance) 6 EFF (Economic Freedom Fighters) 7 IFP (Inkatha Freedom Party) 8 PAC (Pan Africanist Congress of Azania) 9 UDM (United Democratic Movement) 10 Vryheidsfront Plus 11 Other party 12 Could not vote (not an SA citizen etc) 13 Would not vote 14 Don't know 15 Respondent refused | Training - if respondent asks why this list say these were the 10 parties with the most votes in 2016 local elections |
| 16 | Contact details | | | |
| 16.1 | After conducting our surveys, we have a team who checks that the interviews actually took place. As part of the process they phone some of our participants and ask them up to 10 questions to validate our work. Can someone from our office contact you for this purpose? | | 1 Yes 0 No (Skip to Questions to fieldworker) | Not available for public dissemination |
| 16.2 | Can you please provide me with your name? | | Free text | Not available for public dissemination |
| 16.3 | Can you please provide me with a contact phone number? | | Free text | Not available for public dissemination |
| 16.4 | Who does this number belong to? | | Free text | Not available for public dissemination |
| 16.5 | Can you please provide me with another contact number | | Free text | Not available for public dissemination |
| 16.6 | Who does this number belong to? | | Free text | Not available for public dissemination |
| 16.7 | Can you please provide me with your email address? | | Free text | Not available for public dissemination |
| 17 | Questions to the fieldworker: | | | |
| 17.1 | Questions to the fieldworker, to be completed after the survey: What was the main language used to conduct this interview? | Q17.01_Interview_language | 1 Afrikaans 2 English 3 IsiNdebele 4 IsiXhosa 5 IsiZulu 6 Sepedi 7 Sesotho 8 Setswana 9 Sign language 10 SiSwati 11 Tshivenda 12 Xitsonga 13 Other | |

| | | | | |
|------|---|---|---|--|
| 17.2 | Which other languages were used? | Q17.02_1 Q17.02_2 Q17.02_3 Q17.02_4 Q17.02_5 Q17.02_6 Q17.02_7 Q17.02_8 Q17.02_9 Q17.02_10 Q17.02_11 Q17.02_12 Q17.02_13 Q17.02_14 | 1 None 2 Afrikaans 3 English 4 IsiNdebele 5 IsiXhosa 6 Isizulu 7 Sepedi 8 Sesotho 9 Setswana 10 Sign language 11 SiSwati 12 Tshivenda 13 Xitsonga 14 Other | |
| 17.3 | How satisfied are you with the interview? | | 1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied | Not available for public dissemination |
| 17.4 | Would you like to make any comments about any particular aspect of the interview? | | Open ended | Not available for public dissemination |